



NEW DIGITAL WORKPLACE FOR HUMANA'S 15,000 EMPLOYEES

Humana is one of the leading Nordic companies in care services, personal assistance, and housing for older people and persons with special needs. Humana has 15,000 employees in Sweden, Finland, Norway, and Denmark.

Challenge

As over 10,000 of Humana's employees are first-line workers, such as personal assistants, building a common culture and sharing the same information with everyone is challenging. With Nexer Worklife's solutions, this is no longer an issue.

Solution

Nexer Worklife helped Humana build an intranet that connects all field workers and office personnel to the same digital workplace. This was possible by developing a light solution for the field workers who don't have Microsoft 365 licenses.

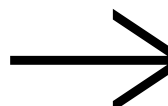
With the light version of Humana's SharePoint and Microsoft 365 intranet, the field workers can access the tools and information valuable to them via computer and mobile. The platform's user experience is the same as in the full version used by employees with Microsoft 365 licenses.

Result

This way, Humana succeeds in creating an inclusive digital workplace available also to users without Office 365 but with an ability to seamlessly upgrade on a per-user basis when the need for digital tools change over time.

"The delivery of our digital workplace project coincided with the Corona pandemic. This made the need for a common communication tool even more important to us. Therefore, the basic technical platform was delivered with an accelerated schedule in only two weeks. Besides the digital workplace platform, Nexer has also supported us with document migration and document management", says Jonathan Arenius, Head of Internal Communications at Humana.

WANT TO KNOW MORE?



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